Tata Supplier Support
How to navigate the Ariba Help Centre

October 2021

Together we make the difference

Topics

How to Log in

Access the Help Centre

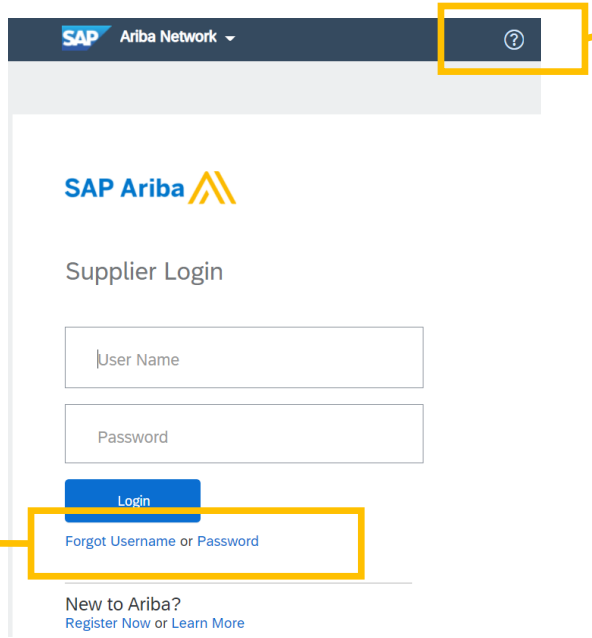
Getting Support

The FAQ database

Call Back Functionality

Tata Supplier Support
Login to Ariba

Go to supplier.ariba.com and add your credentials

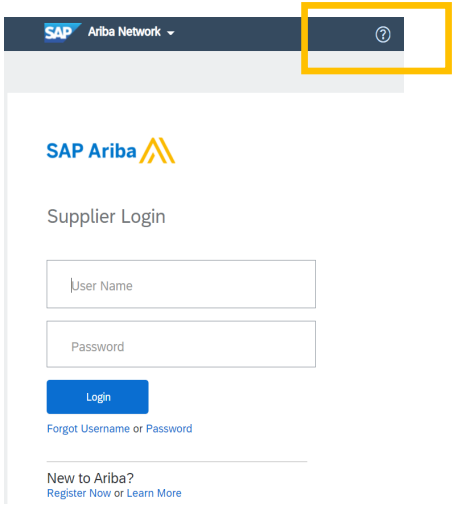


Having problems logging into your account – reach out to the Ariba Help Centre

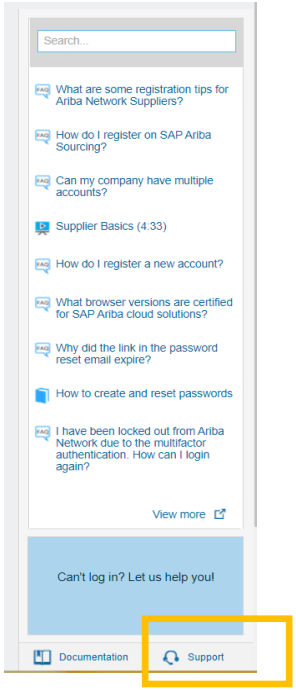
If you have forgotten your username or password use the support links below the login button to retrieve them

Tata Supplier Support

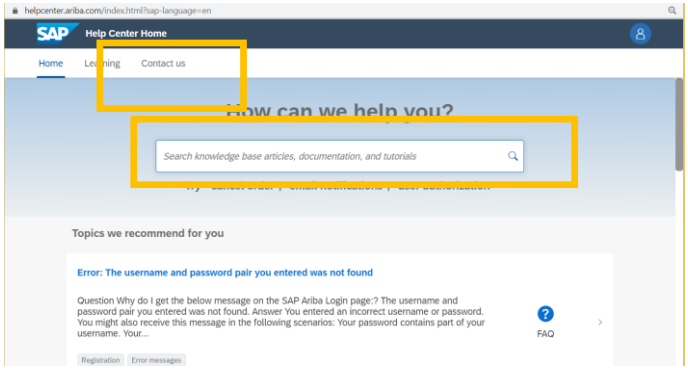
Navigating the Ariba Help Centre



You can access the Help Centre via the **?** In the top right



Click the **support** icon at the bottom



Here you can either search the FAQ database or click the tab **Contact Us**

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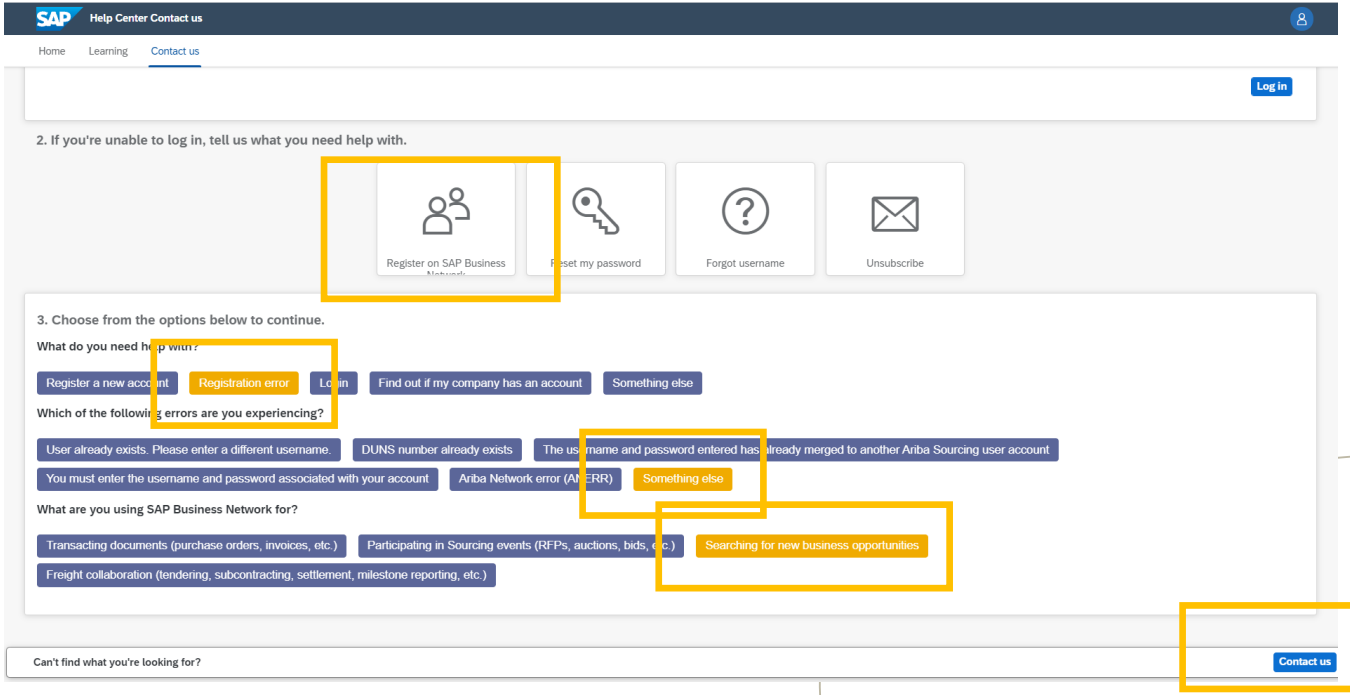
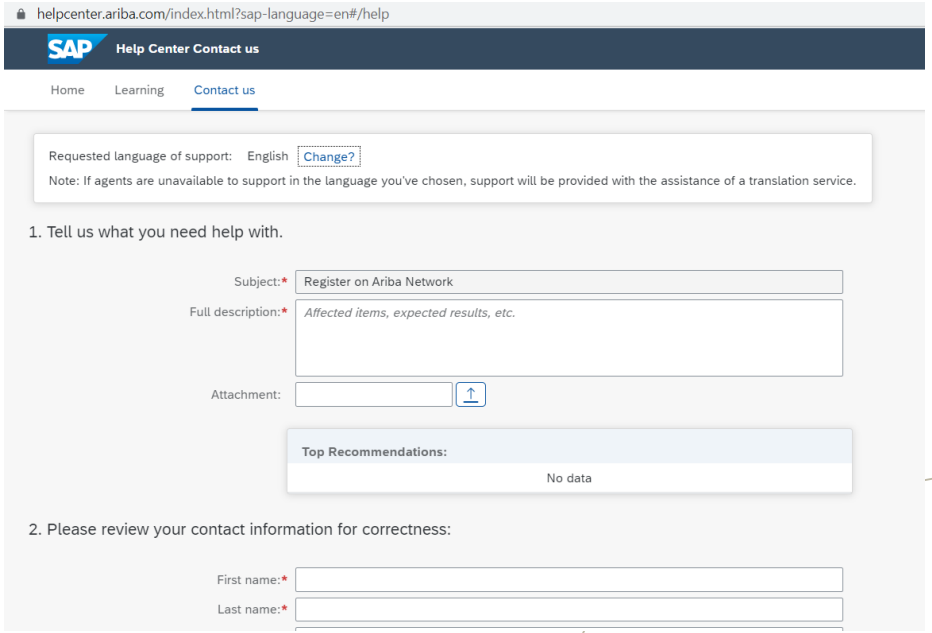
To request a call back from the help centre.
Once you have clicked on Contact Us
Click the icon relating to your query
Then answer the questions which appear
At one point an additional CONTACT US button will appear, click on this.



Tata Supplier Support
Navigating the Ariba Help Centre

This will bring you to the call back form.
Fill in your details and select the option to be called by the help centre



Do you have any questions?

Tata Steel
Procurement

www.tatasteeleurope.com